



## Why Choose Aviva?

### Company Profile

- Largest general insurer in the UK with 15% of market share and a key influencer on all market and regulatory bodies. ABI, FSA etc
- Voted Insurance Times General Insurer of the year 2003, 2004, 2005, 2006, 2007 and 2008
- Voted top of 2006 Insurance Age reader poll for providing consistently excellent service over the past 5 years
- Part of Aviva the world's fifth largest insurance group
- Security – Standard & Poor's rating of AA -(Very Strong)
- 45 million customers worldwide
- £49 billion Group Annual Premium Income and Investment Sales
- £359 billion Assets Under Management
- Consistent and clearly focussed underwriting strategy
- We currently cover approximately 800,000 businesses in the UK

### Service

- Easy access to underwriters – largest branch network in the market
- E-broking Website – [www.aviva.co.uk/broker](http://www.aviva.co.uk/broker)
- Total Incident Claims Management Service
- 24hr claims helpline 365 days pa: Property **0500 114477**, Liability **0141 243 5029**
- Counselling service for policyholders and their employees
- Confidential legal & tax helplines
- Cover tailored to meet individual customer requirements
- 'Clear commercial' policy wordings

### Risk Management support for the Professional Services and Media Sector

- Support for New Business and Renewals - expert advice and site surveys from ARMS Risk Advisers
- Generous discounts on a range of products from the Preferred Supplier Network
- Free risk management advice from the RiskManager ([www.aviva.co.uk/RiskManager](http://www.aviva.co.uk/RiskManager)) and Risk Solutions ([www.aviva.co.uk/risksolutions](http://www.aviva.co.uk/risksolutions)) websites
- Free Helpline and Hardfacts information sheets from ARMS: **0845 366 66 66**

- Provision of tailored training and consultancy for insured customers at discounted rates:
  - HS&E Update
  - Risk Assessment / Fire Risk Assessment
  - Manual Handling Instructors Course
  - IOSH Managing Safely
  - NEBOSH National Diploma
  - CoSHH Assessment
  - Managing Contractors
  - IOSH Supervising Safely
  - NEBOSH General Certificate
  - Environmental Training

Please call the sales hotline for further information: 0500 55 99 77

### What else can Aviva do?

- Did you know we can offer these specialist lines which businesses in the Professional Services and Media sector may require?
  - Professional Indemnity
  - Employee Dishonesty
  - Legal Indemnities
  - Computer
  - Group Personal Accident
  - Directors and Officers Liability
  - Bonds
  - Cargo
  - Engineering Business Interruption
  - Travel

No-one recognises you like Aviva